

**ADULTS SCRUTINY COMMITTEE
27 AUGUST 2024**

PERFORMANCE INDICATORS YEAR END REPORT 2023-24

Purpose of the Report

1. To provide Members with performance data against key performance indicators for 2023-24

Summary

2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
4. Twelve indicators are reported to the committee, ten on a 6 monthly basis and two annually.
5. Performance of 8 of the 12 indicators reported at the end of Quarter 4 of 2023/24:

- (a) one indicator is showing performance is consistent to the same period last year:

ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.
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- (b) three indicators are showing performance has declined in comparison to the same period last year, however they continue to be monitored and managed.

ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population.
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population.
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

(c) one indicator’s performance remains the same as this time last year.

ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support
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(d) three indicators are not comparable and are reviewed as a point in time.

ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date
ASC 209	Number of Safeguarding concerns (initial enquiries) started – per month
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

(e) The 2 indicators that are recorded annually are ASC054 (The proportion of people who use Adult Care services who find it easy to find information about services) and ASC055 (The proportion of people who are carers who find it easy to find information about services). 2023-24 results will be released towards the end of 2024, therefore should be available to include in the mid-year scrutiny report.

ASC 054	The proportion of people who use Adult Care services who find it easy to find information about services
ASC 055	The proportion of people who are carers who find it easy to find information about services

(f) Due to recent ASCOF /CLD (Client Level Data) changes there are 2 indicators that are no longer being reported on. The new indicators which are to be replaced are currently under development, and therefore we are unable to provide figures at this moment in time.

ASC 045	Proportion of adults with a learning disability who live in their own home or with their family
ASC 046	Proportion of adults with learning disabilities in paid employment

6. More information relating to some of the indicators referenced in this report can be found in **Appendix 1**.

7. This Scrutiny Committee performance report is compiled by Sharon Raine. All queries regarding the format of this report should be addressed to Sharon.raine@darlington.gov.uk

Recommendation

8. It is recommended that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate assistant directors

Joss Harbron
Assistant Director of Adult Services

Background Papers

Background papers were not used in the preparation of this report.

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Council Plan	This report contributes to the Council Plan by involving Members in the scrutiny of performance relating to the delivery of key outcomes with regards to Adult Social Care.
Addressing inequalities	This involves members in the scrutiny of the level to which Adult Social Care contributes to ensuring that opportunities are accessible to everyone, with a focus on ensuring a good job, home and/or social connections for all.
Tackling Climate Change	This report does not identify any issues relating to climate change.
Efficient and effective use of resources	This report allows for the scrutiny of performance which is integral to optimising outcomes and ensuring efficient use of resources.
Health and Wellbeing	This report supports performance improvement relating to improving the health and wellbeing of residents.
S17 Crime and Disorder	This report supports the Council's Crime and Disorder responsibilities.
Wards Affected	This report supports performance improvement across all Wards.
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision.
Urgent Decision	This is not an urgent decision.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers.